

QUALITY AND ENVIRONMENTAL POLICY

AUTA COMMUNICATIONS, S.L. its main activity is the design, manufacture and marketing of electronic and video entry phones, as well as the necessary accessories for its installation and operation. Its fundamental objective is to obtain the satisfaction of its customers, both internal and external, and the sustainability of its activity and products.

Therefore it must offer:

- a totally reliable product, comfortable to use and in accordance with legal requirements, which evolves in accordance with existing technology seeking connectivity, security, sustainability and accessibility.
- a service that meets your expectations, from telephone assistance to post-sale service.
- management focused on reducing environmental impacts linked to both the activity carried out and the useful life of the products offered.
- compliance with legal and regulatory requirements in accordance with the company's activity.

AUTA seeks to differentiate itself from the competition through the direct and personalized treatment it gives its clients, the flexibility in terms of special and urgent requests, and the customer's accessibility to all our departments, which facilitates its consideration as one more link in the business process chain.

All personnel must accept responsibility for maintaining and, where possible, continuously improving product quality as part of their job activities.