



QUALITY POLICY

AUTA COMUNICACIONES main activity is the design, manufacturing and marketing of doorphone and video door entry systems, as well as the accessories required for the installation and operation. Its overall objective is to secure the satisfaction of the clients, both internal and external, therefore it must offer:

- a total reliability product, user comfort and in accordance with legal requirements, which evolves according with existing technology, seeking connectivity, security, sustainability and accessibility
- a service that meets the expectations, from telephone assistance to after-sale service

AUTA seeks differentiation from the competitors through the direct and personalized service given to the clients, the flexibility regarding urgent requests and custom orders, and the accessibility of the client to all our departments, which facilitates its integration as one more link in the company supply chain.

All staff must accept the responsibility of maintaining and, when possible, continuously improving product quality within the activities of their workplace. It is therefore of vital importance the establishment of communication channels, both vertically and horizontally, that allow the correct transfer of information between the different departments within the company.

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